Our promise
Coronavirus – preventative steps

A full review of our public area cleaning regime is now complete and we have identified particularly high volume areas such as our restaurants, communal areas and large meeting rooms. As this virus is mainly contracted from mouth to hand contact. All touch points within these high volume areas will be sanitised on a four hourly basis.

We have also fully introduced an increased sanitising regime in our venues whereby all ‘touchpoints’ are effectively sanitised on a daily basis. This includes areas such as light switches, telephones, door handles, push plates, stair rails, lift call buttons and chair arms.

Sanitising gel is placed in prominent places throughout our public areas such as; venue entrances, public toilets, entrances to restaurants and also placed liberally around all back of house areas.

As part of our meet and greet standard; we would like to work closely with all event organisers to liaise with their delegates in relation to being considerate if they are experiencing symptoms linked to Coronavirus and to inform the venue immediately in order to put the appropriate measures in place.

“Catch it, Bin it, Kill it” posters have been placed around our venues including in our toilets, public areas and back of house. We hope these posters emphasise the importance of individuals washing their hands regularly.